

# [Free Trial] Get \$300 Free Cloud Credits with A Complimentary Consultation

## Terms & Conditions

### 1. Limited Free Trial - USD\$300 Cloud Credits:

- This special offer is only applicable for the first-time setup and use of Hi Cloud projects/services.
- The free trial project is available from January 29, 2024, 13:00 GMT (GMT+8) to February 29, 2024, 18:00 GMT (GMT+8)
- To use this free trial, full acceptance of the Hi Cloud Privacy Policy, User T&C, and the Terms and Conditions of the free trial is required.

### 2. Account Registration:

- Each registered user account can only be associated with one company group, and is entitled to a one-time free trial. Only one company account per registration is eligible to participate.
- Users who have participated in our previous free cloud credits or other free trial promotion events are not eligible for this free trial.
- If the eligibility of a user account created under this free trial is found to be invalid, current ongoing projects and remaining account credits under the user account will be revoked, with prior notice.

### 3. Cloud Credits Usage:

- Cloud credits are valid solely for the purchase of cloud products and services from selected cloud providers.
- Only cloud products and services from Amazon Web Services (AWS), Microsoft Azure, Google Cloud Products, Alibaba Cloud, Tencent Cloud, and Huawei Cloud, are eligible to be purchased with cloud credits.
- The cloud credits cannot be combined with any other special offers applicable to the concerned services.
- The credit amount of USD\$300 for the free trial is non-exchangeable, non-refundable, and non-redeemable, wholly or partially.
- The credits cannot be given away, sold, or transferred to a third party.
- Hi Cloud reserves the right to cancel the free trial for participants in its sole discretion should fraudulent use of the credits or non-compliance with these conditions be discovered. The user will be held liable for fraudulent use of any cloud credits (from the free trial or topped up to their account) eligible to purchase cloud services from

the selected cloud providers, and must return in full the voucher amount and any additional amounts topped up to their account.

#### **4. Account Activation and Transition:**

- Upon successful verification, Hi Cloud will send the verified user an email with a Proof of Concept (POC) test account, valid for three months.
- If the verified user is satisfied with our Hi Cloud's services after the free trial period, transitioning a POC account into a fully operational business account may take up to one month.
- A Company Business Registration Certificate is required for verification during the transition.
- At the end of the 30-day trial, should the user convert their POC account into a business account, they will be entitled to an additional cap of US\$50 in cloud credits to continue any ongoing projects created by their POC account for 7 days into their 1-month transition of their POC account into a business account. Any additional costs beyond the US\$50 cap incurred shall be borne and paid by the user.

#### **4. Account Termination and Expiry of Trial**

Upon termination of a user account, be it by the decision of the user, by Hi Cloud due to fraudulent or noncompliant account activity or expiry of the trial,

- a) the user needs to retrieve its resources associated with its account during 30 calendar days. Hi Cloud reserves the right to release the account and delete any data and resources relating to the user, including any unretrieved resources after the expiration of 30 calendar days period. During this period, any cost incurred will be borne by the user. This clause is construed as a notice. Hi Cloud is not obliged to serve a separate notice to the user for this purpose; and
- b) the user is not entitled to payment of any sum paid to Hi Cloud under this Agreement and/or seek any compensation from Hi Cloud.

## **Disclaimer**

### **1. Definition of "Hi Cloud":**

- For these conditions, "Hi Cloud" refers to portfolio affiliates controlled by First Wave Technology Pte. Ltd.
- The free trial account will be created and delivered by First Wave Technology Pte. Ltd.

**2. Governing Law:**

- Singapore law applies to these conditions, and any unresolved dispute will be subject to the jurisdiction of the Singapore courts.
3. Hi Cloud reserves the right to adjust the products in this free tier campaign and end the campaign at any time, without prior notice.
  4. Hi Cloud reserves the right to disqualify users who (are alleged to) engage in the following activities on our platform and/or with our services: credit card theft, fraud, bitcoin mining or similar conduct, illegal activities, or any other activity that conflicts with our terms of service. You will not be eligible for the free trial if you or your organization create(s) more than one account to receive the benefits under the free trial.
  5. Users who sign up for the free trial will be asked to submit certain company information, which will be kept strictly confidential and not be used for any other purpose except for the verification process.

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